

FREQUENTLY ASKED QUESTIONS REGARDING DETARIFFING OF STATE-TO-STATE AND INTERNATIONAL LONG DISTANCE SERVICES

1. What is a tariff? A tariff is a detailed, regulatory document a company files with a regulatory agency describing the rates, terms and conditions of the services it provides. In the past, companies that provided interstate (state-to-state) and international long distance services had to file these tariffs with the Federal Communications Commission (FCC). Because state-to-state and international long distance calling is now a competitive service, the FCC has eliminated the requirement for filing state-to-state and international tariffs.

2. What does detariffing mean? Beginning July 31, 2001, state-to-state and international toll service will be provided without filing tariffs with the FCC. Each long distance company must provide service details available to the public by posting its rates, terms and conditions on their website (if the company has a website) and at their place of business. Generally, long distance services will now be provided on the basis of a contract or agreement similar to the provision of other business services.

3. Will I need to take any action to accept the new Agreement? No. The Long Distance Services Agreement, which in brief, layperson-language sets forth the current rates, terms and conditions of providing your state-to-state and international long distance toll services. **The Long Distance Services Agreement will have no impact on your service, the price you pay, or your ability to make changes. You do not have to take any action. Use of and payment for the service confirms your acceptance of the Agreement.**

4. Is there any term in the Agreement that differs from the current terms and conditions filed with the FCC? There is no change in the Agreement from the current terms and conditions filed with the FCC with the exception of the requirement in the Agreement for advance notification of increases in rates and changes in terms and conditions.

5. Why does the Agreement reference a more comprehensive Rates, Terms and Conditions Guidelines and what is it? The Rates, Terms and Conditions Guidelines is a detailed document describing all of the company's state-to-state and international service offerings and the related rates, terms and conditions for those services from which the Long Distance Services Agreement was prepared. Because the Agreement is a summary document providing administrative convenience to the consumer, it incorporates the Rates, Terms and Conditions Guidelines by reference. Consumers may review the Rates, Terms and Conditions at the company's website www.nu-z.net/rtac.htm or at the business office should it be desired. Your account representative can make the Rates, Terms and Conditions available.