

NOTICE

From



Wilkes Telephone & Electric Company is the designated “Eligible Telecommunications Carrier” for its service area for universal service purposes. The goal of universal service is to provide all citizens access to essential telecommunications services.

Wilkes Telephone & Electric Company provides voice grade single party residence (with unlimited local usage) and business service at rates which range from \$8.38 per month for residential customers and \$13.44 per month for business.

This includes access to:

- Voice grade access to the public switched telephone network
- Local usage
- Dual tone multi-frequency signaling or its functional equivalent
- Single-party service or its functional equivalent
- Access to emergency services
- Access to operator services
- Access to inter-exchange service
- Access to directory assistance
- Toll limitation for qualifying low-income consumers

Use of these services may result in additional charges. In addition, Wilkes Telephone & Electric Company provides one copy of its annual telephone directory at no charge. Wilkes Telephone & Electric Company is available to discuss your telecommunications needs and provide rates upon your request. Wilkes Telephone & Electric Company also offers qualified customers Lifeline Service. If you are a low income customer you may qualify for the Lifeline program. This means you may receive a monthly discount for your basic telephone charges. This service also includes a discount for the one time line connection charges and free toll blocking for qualifying customers.

Please call Wilkes Telephone & Electric Company to discuss these services
or with any questions that you may have.

Washington
Lincolnton

706-678-2121
706-359-3118

110 East Liberty Street
155 South Peachtree Street