

What are Lifeline & Link-UP?

Lifeline and Link-Up are Federal programs offering telephone discounts to low-income consumers in all U.S. States and Territories. Those who qualify may receive discounts of up to \$16.50 on telephone hook-up charges (Link-Up) and up to \$10.00 on monthly basic phone services (Lifeline).

To determine your eligibility for Link-Up and Lifeline and to enroll in these programs, contact your local Wilkes Telephone & Electric Company business office.

You may be eligible for the Link-Up and Lifeline programs if you participate in any of the following programs:

- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Low-Income Home Energy Assistance Program (LIHEAP)

WASHINGTON
110 EAST LIBERTY STREET
706-678-2121

LINCOLNTON
155 SOUTH PEACHTREE STREET
706-359-3111

WWW.NU-Z.NET
INFO@NU-Z.NET



GET CONNECTED

Learn More About
Lifeline / Link Up

Low Cost
Phone Service Guide

AFFORD A PHONE
You may be eligible for greatly reduced local phone line installation and a credit each month to lower the cost of your local phone service.

The Link-Up and Lifeline programs provide these benefits to eligible individuals and families.

Contact Your Local Business
Office For More Information



Wilkes Telephone & Electric Company

Lifeline & Link-Up Application

S/O# _____ S/O Type _____ Released Date _____ Customer T/N _____ CSR _____

Link-Up and Lifeline are plans that assist lower-income consumers obtain basic telephone service by providing discounted connection rates and reduced monthly subscription charges. In addition, connection charges can be paid in installments, without interest. You are eligible for these discounts if you participate in or receive benefits from certain government aid programs. If you have any questions, please call us at 706-678-2121 or 706-359-3111 and ask to speak with a Customer Service Representative.

Customer Information:

Name:

(Last) (First) (Middle)

Address:

(Street Name & Number) (City) (State) (Zip)

Social Security Number: _____

Telephone Number Where You Can Be Reached or Receive Messages: _____

I am requesting _____ Link-UP _____ and/or Lifeline

- Have you previously received telephone service at the address listed above? Yes _____ No _____
- If yes did you receive Lifeline/Link-Up credits here? Yes _____ No _____
- If yes what was the telephone number _____
- Do you or does anyone whose primary residence address receive a Lifeline Discount on another service (wireless or wireline)? Yes _____ No _____ (Initials _____)
- If so, what is the telephone number the discount is received on? _____
- Who is the provider of the service? _____
- What name is the service listed in? _____

Do you participate in any of the following programs?

- Medicaid _____
- (Medicaid recipient must be same as Telephone Subscriber/Applicant)
- Food Stamps _____
- (Must submit a recent grocery receipt purchased within 30 days)
- Supplemental Security Income (SSI) _____
- (This is not age/disability related Social Security Income)
- Federal Public Housing Assistance (Section 8) _____
- (Housing must be leased in Telephone Subscriber/Applicant name)
- Low-Income Home Energy Assistance Program (LIHEAP) _____
- Senior Citizen Low Income Discount offered by gas/power company _____
- Temporary Assistance to Needy Families (TANF) _____

Wilkes Telephone & Electric Company

Lifeline & Link-Up Application

Subscriber Information

Name:

(Last) (First) (Middle)

Address:

(Street Name & Number) (City) (State) (Zip)

Telephone Number Where You Can Be Reached or Receive Messages: _____

- I understand that submission of this completed Application does not guarantee acceptance into either the Link-Up or Lifeline programs.

I certify, under penalty of perjury, that:

- I currently receive benefits from, and agree to notify Wilkes Telephone & Electric Company if I cease to receive benefits from, one or more of the following programs: Medicaid, Food Stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance (Section 8), Low-Income Home Energy Assistance Program (LIHEAP), Sr. Citizen Low Income Program offered by gas or power company, Temporary Assistance to Needy Families (TANF).

(Signature)

(Date)

FORM BENEATH THIS LINE FOR TELEPHONE COMPANY USE ONLY

I hereby certify under penalty of perjury that Wilkes Telephone & Electric Company has procedures in place to review income documentation and that to the best of my knowledge the carrier was presented with documentation of the Applicant's household income.

(Print Name)

(Title)

(Signature)

(Date)